cevica®

the tile atelier

Quality and Environmental Policy

The Management of CEVICA, in line with its business strategy, vision for the future and corporate values, establishes this Quality and Environmental Policy as the fundamental framework for consolidating a sustainable, competitive and socially responsible management model within the ceramic industry.

Committed to excellence, innovation and environmental responsibility, and aware of the impact and significance of our activities as a ceramic tile manufacturer in the province of Castellón, we hereby declare our firm commitment to:

1. **Commitment to continual improvement and legal compliance:** Establish and periodically review measurable quality and environmental performance objectives. Ensure strict compliance with applicable legislation, regulations, international standards and commitments undertaken regarding quality, the environment, the circular economy and energy efficiency.
2. **Focus on operational excellence and environmental protection:** Promote continual improvement by optimising processes and products to minimise errors. Ensure **environmental protection and the prevention of pollution** through the responsible use of resources, reduced energy consumption, minimisation of atmospheric emissions and proper waste management.
3. **Innovation in sustainable ceramic products:** Develop high-quality ceramic solutions incorporating ecodesign principles and life cycle assessment criteria. Promote the reuse of by-products and waste recovery within the framework of the circular economy.
4. **Customer satisfaction and interested parties:** Focus our activities on **meeting customer requirements to enhance customer satisfaction**, while maintaining transparent and mutually beneficial dialogue with employees, suppliers, authorities and the local community.
5. **Training, awareness and internal leadership:** Strengthen employees' skills and environmental awareness through ongoing

training, ensuring a safe, inclusive and motivating working environment.

6. **Transparency, communication and review:** Ensure that this Policy is available to all internal and external interested parties and review it periodically to maintain its suitability to the company's context.
7. **Responsibility for implementation:** Each Department Manager is responsible for promoting the understanding, implementation and compliance with this Policy within their respective area.